

# FACTS

## WHAT DOES HEIGHTS FINANCE HOLDING CO. AND ITS SUBSIDIARIES DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number and Income
- Account Balances and Payment History
- Credit History and Credit Scores
- Name
- Date of Birth
- Physical Mailing Address, Including Zip Code
- Email Address
- Telephone Number(s)

### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Heights Finance Holding Co. and its subsidiaries chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Heights Finance Holding Co. share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	Yes
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	Yes	No
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	Yes	Yes
<b>For our affiliates to market to you</b>	Yes	Yes
<b>For nonaffiliates to market to you</b>	Yes	Yes

### To limit our sharing

- Call 866-413-1836

**Please note:**

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

### Questions?

Call 866-413-1836 or go to [www.heightsfinance.com](http://www.heightsfinance.com)

## Who we are

### Who is providing this notice?

Heights Finance Holding Co. and its subsidiaries.

## What we do

### How does Heights Finance Holding Co. and its subsidiaries protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

### How does Heights Finance Holding Co. and its subsidiaries collect my personal information?

We collect your personal information, for example, when you

- Apply for a loan or pay us by check
- Show your driver's license or file an insurance claim
- Give us your contact information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

### Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

### What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

## Definitions

### Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include companies that utilize or have utilized the names Heights Finance, Southern Finance, Covington Credit, and Quick Credit.*

### Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include debt collectors, insurance companies, and marketing companies.*

### Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Joint marketing partners may include partners that promote our products, financial services providers, and other lending companies.*

## Other important information

**For Texas Residents Only:** For questions or complaints about your loan, contact Heights Finance Holding Co. and its subsidiaries at 866-413-1836 or you may find the nearest branch location by visiting our website at [www.HeightsFinance.com](http://www.HeightsFinance.com). We are licensed and examined under Texas law by the Office of Consumer Credit Commissioner (OCCC), a state agency. If a complaint or question cannot be resolved by contacting Southern Management Corporation dba Heights Finance and its affiliated entities, consumers can contact the OCCC to file a complaint or ask a general credit-related question. OCCC address: 2601 N. Lamar Blvd., Austin, TX 78705. Phone: (800) 538-1579. Fax: (512) 936-7610. Website: [occc.texas.gov](http://occc.texas.gov). E-mail: [consumer.complaints@occc.texas.gov](mailto:consumer.complaints@occc.texas.gov)